

**Purpose:** The aim of this policy is to establish principles for parents/guardians/spectators to ensure a safe and positive environment within Whitehorse United Football Club (WUFC) sanctioned programs, events, and activities.

**Scope:** Includes all parents/guardians/spectators of players, registered or non registered, that are participating in programming led by WUFC.

**Policy:**

The WUFC expects all parents/guardians/spectators to be a positive representation of the Club at all times. As such, The WUFC has implemented the following Code of Conduct and requires that it be adhered to at all times. WUFC will ensure all parents/guardians/spectators are made aware of this Code and will make it available on the Club's website. If an individual fails to comply with the standards set forth in this code, disciplinary measures may be taken by the Club. Compliance with this Code of Conduct is a condition to remain in good standing with the club.

**As a parent/guardian/spectator I will:**

1. Set a positive example for my kids by maintaining a positive attitude and promoting fair play at all times
2. Help my kids understand their role and the importance of their contribution to the team by highlighting their progress instead of focusing on results
3. Not engage in unsportsmanlike conduct or negative communication with players, coaching staff or families of any team
4. Not publicly question the coaches or manager's judgment or question their integrity
5. Never criticize game officials and always respect the decisions they make
6. Not discriminate, harass, or bully any team official, player, or spectator
7. Not engage in offensive or abusive language or behaviour, or physical threats
8. Communicate privately with the coach and/or manager if you have questions, concerns, or suggestions
9. Remain outside the field of play and within the Designated Spectator Area (where provided)
10. Refrain from yelling or coaching from the sidelines during training sessions or games
11. Ensure punctual arrival and always inform my coach if I will be late or absent
12. Inform the coach and/or manager of any injury or health problem
  
13. Respect and follow the Rule of Two associated with all interactions and communications

**Procedure:**

1. If an issue arises during the season, the following steps will be followed to resolve such conflict:
  - a. Concerns are first to be brought forward to the team coach who will engage in open, respectful, and constructive dialogue with the affected parties
  - b. If genuine attempts are unsuccessful, mediation will be sought by addressing the concern with the Head Coach
  - c. If an equitable resolution is still not found, an appeal can be made to the WUFC Board of Directors

**Appendices:**

A. Rule of Two Guidelines from Canada Soccer  
[https://www.canadasoccer.com/files/RuleOfTwo\\_EN.pdf](https://www.canadasoccer.com/files/RuleOfTwo_EN.pdf)